



### Contact Information

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### Elected Officials

Gary Manier, Mayor  
Bob Brucks, Alderman  
Mike Brownfield, Alderman  
Carol Moss, Alderman  
Tyler Gee, Alderman  
Brian Butler, Alderman  
Dave Dingledine, Alderman  
Jim Gee, Alderman  
Jon Moehle, Alderman  
Pat Brown, City Clerk  
Ellen Dingledine, Treasurer

### FOR IMMEDIATE RELEASE

April 3, 2017

## City Launches New Resident-Focused Website

The City of Washington has launched a [new website](#) focused on improving city services for residents. “We are excited to release our new website and I want to encourage folks to look at how much it has been improved,” stated Mayor Gary Manier.

The website offers four new tools that modernize the delivery of city services.

- [Resident Request Center](#) allows residents to report concerns 24/7 online.
- [Payment Center](#) accepts credit card payments 24/7 online and at City Hall.
- [Utility Bill Lookup](#) allows you to view the balance due on your utility bill.
- [E-Notify](#) is an email & text news subscription tool to help residents stay informed.

The new site is also mobile friendly and designed to allow residents to take advantage of all four self-service tools from a smart phone, tablet, or desktop computer. “We've made it easier for residents to request a service, pay their utility bill and stay informed,” explained Jim Culotta, City Administrator.

Another reason for redesigning the website was to represent the community well to others outside the city by illustrating Washington’s high quality of life. The homepage now features aerial video taken last summer, including the historic Washington Square, Five Points, parks, schools, and other areas.

In addition to the new design, the new website offers several new features, including the ability to post city info directly to social media, conveniently search the entire site through the new Document Center, and a comprehensive events calendar.

### **Washington, Illinois**

*The City of Washington is a vibrant community offering a high quality of life supported by excellent schools, safe neighborhoods, diverse parks and recreation offerings, and a resident population motivated by volunteerism and community involvement. Our traditions include our historic downtown square, service oriented businesses, and family friendly amenities. For more information, visit [www.ci.washington.il.us](http://www.ci.washington.il.us)*