



CITY OF WASHINGTON, ILLINOIS

City Council Agenda Communication

Meeting Date: April 6, 2020

Prepared By: Ray Forsythe, City Administrator

Agenda Item: Residential Solid Waste Transition – Waste management & PDC Services

Explanation: Waste Management finished out their service on Tuesday, March 31st. As of Tuesday afternoon, Dave Schaab indicated the following:

- 3,244 carts were recovered. They acknowledged not all carts were likely put on the curb because of the Covid-19 and the Shelter in place rules in place. They indicate that they will continue to drive the City the next two weeks and collect carts put out. In addition, if a resident calls WM or the City we can report the location.
- All of the autopayments that were set up on the WM site have been cancelled. It is important to note that some customers have bill pay through their bank or credit union and those will require customer cancellation.

PDC has provided the following:

- PDC has fielded ~2,100 phone calls and ~2,300 emails from Washington households in the last 10 days.
- The postcard to pick out cart was dropped in the mail yesterday. If you've already picked out a cart then ignore the postcard.
- We are running four trucks in town Saturday morning to cover the WM/Wednesday customers who've moved to PDC/Tuesday. The dumpster drop-off at LaHood Park to assist these households was not sustainable. We re-moved it at 10:30 Wednesday morning and a 1:30 decided to run the route for these households on Saturday.
- 1,900 households have already picked out their cart sizes through the website.
 - Of those; **81% of households have signed up for recycling**
 - 7% have opted out of using a trash cart
 - 71% are taking the 95g size
 - 420 households have signed up for yard waste service. We ran our first yard waste route today.

Fiscal Impact: N/A

Recommendation/

Committee Discussion Summary: N/A

Action Requested: N/A