
CITY NEWS!



Announcing new payment portal features

The City of Washington has implemented a new Utility Billing system with Tyler Technologies. Beginning in November, utility bills will have a new look. Rather than blue for regular bills and pink for the dreaded reminder/shutoff notices – new bills will be on white cards with either blue or red as the main print color. A sample of the new bill follows:

City of Washington - 301 Walnut St - Washington, IL 61571 - (309) 444-8292

Presorted First Class Mail
US Postage Paid
Washington, IL
Permit No. 23

CODE	METER READING		USAGE	AMOUNT	STATUS
	PREVIOUS	PRESENT			
WATER	214,000	217,205	3,205	13.36	Active
SEWER				27.85	
TECH FEE				3.85	
FIXED FEE				10.06	

ACCOUNT NUMBER	AMOUNT DUE
[REDACTED]	\$55.12
DUE DATE	AFTER DUE DATE PAY
11/30/2020	\$65.12
SERVICE FROM	SERVICE TO
9/26/2020	10/26/2020
SERVICE ADDRESS	
[REDACTED]	

[REDACTED]

SERVICE FROM	SERVICE TO	RETURN SERVICE REQUESTED
9/26/2020	10/26/2020	[REDACTED]

PLEASE RETURN THIS STUB WITH PAYMENT

AMOUNT DUE	DUE DATE	AFTER DUE DATE PAY
\$55.12	11/30/2020	\$65.12
STATUS		
Active		
ACCOUNT NUMBER		
[REDACTED]		

The new system will enhance efficiency and provide additional features including an online portal located on the City's website <https://www.municipalonlinepayments.com/washingtonil> in addition to:

- access to view your bill and see consumption detail and past history
- option to sign up for e-billing
- online payment options via credit card
- call in payment options - **Call toll free (877) 813-6421**
- texting payment options - **Call toll free (877) 813-6421**

Direct debit payments through your bank are still the easiest and least expensive (it's free!) way to pay your bill. Call City Hall at (309) 444-8292 if you would like to take advantage of that option or if you have any questions. *Note: you can sign up for the portal to have access to your utility information at your fingertips, even if you don't want to pay your bill via credit card.*